

Welcome The park in which you have chosen to stay is operated by Sunshine Coast Regional Council
To ensure your stay is enjoyable please read and observe the following conditions of occupancy

PARK RULES

VEHICLES - Traffic Management

SPEED LIMIT 8 KPH - Shared Roadways

The roads in the holiday park are all shared with pedestrians. The maximum speed is 8 kph (walking pace). Please be aware of pedestrians when driving in the park and keep everyone safe. Only one vehicle per site is permitted and must remain within the allocated site.

Mechanical and Panel Beating repairs are not allowed

DRAWBAR

Please ensure that your drawbar faces outwards to the road to allow prompt evacuation in the event of an emergency.

SITES

Fires not permitted in park- electric or gas b-b-q's only
Do not peg down tarpaulins or plastic over grassed areas, shade cloth only to be used as a ground cover
Sites are to be left neat and tidy

No flammable or dangerous goods are allowed to be stored on sites

SECURITY ADVICE

While Park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight

EVACUATION

In case of fire or other emergency please make your way to the evacuation assembly point as shown on the map overleaf

CHILDREN

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children must be accompanied by an adult when visiting the showers and toilets

Ball games may be allowed in certain allocated areas (see Park Manager)

NOISE

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10pm and before 6am

BARBECUES

Consider others - please clean b-b-q's after use

GARBAGE

Please wrap garbage before placing in bins provided
Recycling bins to be used for designated recyclables only

TREES

Do not tie ropes or lines to trees
Do not climb trees

SCOOTERS/SKATEBOARDS/RIPSTICKS

For the benefit of our customers these items are not to be used within the park grounds. The Manager will provide information to guests regarding the nearest safe area available for children to use these items.

BICYCLES

Bicycles are permitted to be ridden in the internal roads, subject to normal road rules being observed. This includes wearing helmet, 8 kph speed limit and daylight hours only

PETS

Sorry - No dogs or pets allowed

VISITORS

Are welcome while you are present and their behaviour is your responsibility

Visitors must check at office before entering park and may be subject to surcharge

Visitors cars **NOT** permitted in the park

FEES

Advance payment of all fees is required

Booking Deposits:

- \$30 deposit is required at time of booking - other than Peak Season where 1 week booking deposit is required

Cancellations/Refunds:

- 28 days notice required to receive full refund (less \$30 admin fee)

- No refund if customer changes their mind on arrival or departure dates

CHECK OUT

All sites to be vacated by **10.00 am** on day of departure
Late Departure available by prior arrangement - Fee applies

Early Departure can also be arranged (see park Manager)

KEYS to be returned to obtain **Key Deposit**

DUMP POINTS

Please empty 'grey' and 'Black' water to designated dump points only

NO SMOKING

Smoking is not permitted in any of the park buildings, ie reception, laundry, amenities blocks

WATER

Permanent Water Conservation Measures are in place on the Sunshine Coast, so please use water wisely

- Please report leaking taps, toilets or showers to the Manager in the office
- Spend less than 4 minutes in the shower
- Turn off the tap while brushing your teeth
- Minimise laundry

**WE HOPE YOU ENJOYED YOUR STAY WITH US.
HAVE A SAFE JOURNEY**