

# Cotton Tree Holiday Park

## Site legend

- Powered Slab Sites
- Powered Waterfront Sites
- Powered Tent Sites
- Unpowered Waterfront Sites
- Unpowered Tent Sites
- Cabins
- Laundry
- Amenities and Disabled Facility
- Fire Extinguisher
- Dump Point
- BBQ
- Reception



## Park Rules

The park in which you have chosen to stay is operated by the Sunshine Coast Council. To ensure your stay is enjoyable please read and observe the following conditions of occupancy.

### Traffic management: Drawbar

Please ensure that your drawbar faces outwards to the road to allow prompt evacuation in the event of an emergency. Motorhomes to be reversed onto sites.

### Traffic management: Speed limit

The roads in the holiday park are all shared with pedestrians. The maximum speed is 8 KPH (walking pace). Please be aware of pedestrians when driving in the park and keep everyone safe. Only one vehicle per site is permitted and must remain within the allocated site. Mechanical and panel beating repairs are not allowed.

### Sites

Fires are not permitted in the park – electric or gas BBQs only. Do not peg down tarpaulins or plastic over grassed areas. Sites are to be left neat and tidy. No flammable or dangerous goods are allowed to be stored on sites and no open fires or naked flames are permitted under local law.

### Safety

The occupant or any other person an occupant invites into the park must ensure the site is safe and without risks to health in accordance with the *Work Health and Safety Act 2011*, and to a standard acceptable to park management.

### Security advice

While park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

### Evacuation

In case of fire or other emergency please make your way to the evacuation assembly point as shown on the map overleaf.

### Children

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children must be accompanied by an adult when visiting the showers and toilets. Ball games may be allowed in certain allocated areas (see park Manager).

### Noise

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10pm and before 6am. No generators allowed.

### Garbage

Please wrap garbage before placing in bins provided. Recycling bins to be used for designated recyclables only.

### Trees

Do not tie ropes or lines to trees. Do not climb trees.

### Skateboards/ripsticks/roller blades

For the benefit of our customers these items are not to be used within the park grounds. The Manager will provide information to guests regarding the nearest safe area available for children to use these items.

### Bicycles/scooters

Bicycles and scooters are permitted to be ridden in the internal roads, subject to normal road rules being observed. This includes wearing a helmet, 8 KPH speed limit and daylight hours only.

### Visitors

Visitors are welcome while you are present and their behaviour is your responsibility. Visitors must check at office before entering park and may be subject to surcharge. Visitor's cars are NOT permitted in the park.

### Barbecues

Please consider others and clean the BBQS after use.

### Pets

Sorry – no dogs or pets allowed.

### Fees

Advance payment of all fees is required.

### Booking deposits:

\$30 deposit is required at time of booking – other than peak season where one week booking deposit is required. Other conditions may apply.

### Cancellations/refunds:

- 60-days notice required during peak times (Christmas and Easter)
- 28-days notice required during other school holidays, public holidays/long weekends and special events.
- Three-days notice required during off-peak and shoulder period
- No refund if customer changes their mind on arrival or departure dates.

### Check out

All sites to be vacated by 10am on day of departure.

Late departure available by prior arrangement subject to availability, however a fee applies.

Early departure can also be arranged (see park Manager).

Keys are to be returned to obtain Key Deposit.

### Dump points

Please empty 'grey' and 'black' water to designated dump points only.

### No smoking

Smoking is not permitted in any of the park buildings, ie reception, laundry and amenities blocks.

### Water

Permanent water conservation measures are in place on the Sunshine Coast, so please use water wisely.

Please report leaking taps, toilets or showers to the Manager in the office.